## Healthcare Solutions







Challenges in Healthcare

Shining Bot Solution Architecture

How Shining Bot addresses your need

Contact details

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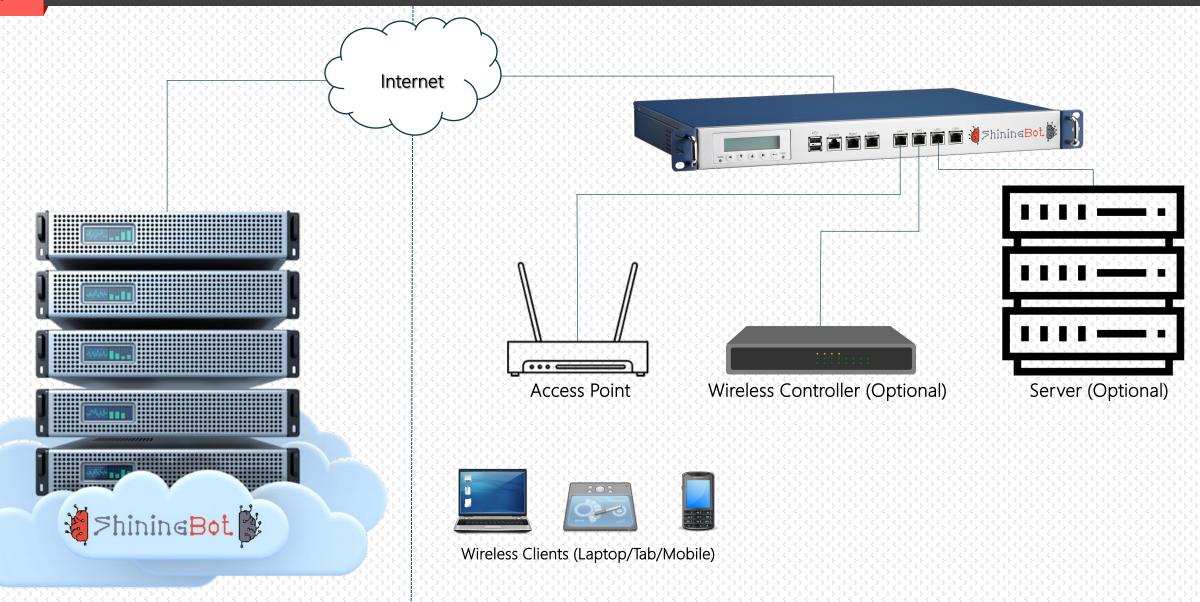


- Most sick patients feel lonely and prefer to be touch with their family members all time. But hospitals cannot entertain this due to health and safety reasons.
- Large visitors and maintenance after visiting hours
  - Friends and relatives like to visit admitted patients, but visitors are tough to handle from management view.
- Patient's attenders find difficult to pass time
  - Attenders are forced to stay with patient without any productivity.
- People hate to wait or sit idle
  - Waiting is unavoidable in hospitals especially in out-patient sections, they look for ways to entertain themselves and engage in productive works.

### Hardware Architecture

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Shining Bot Cloud Infrastructure

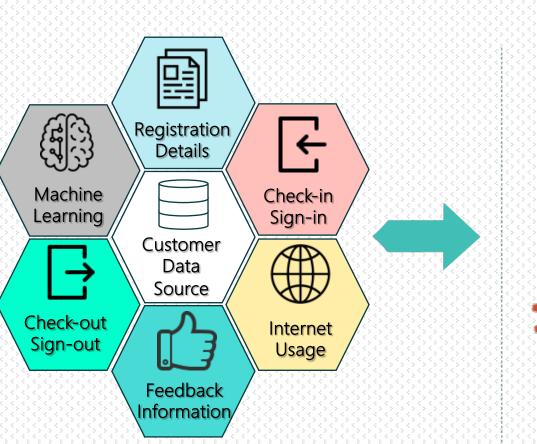
Customer in-premises Infrastructure

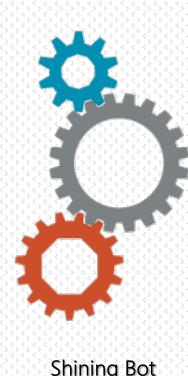


### How Shining Bot works ...

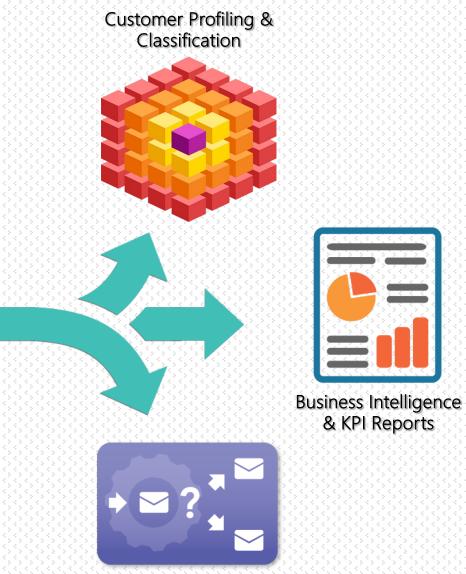


& KPI Reports





Shining Bot **Omicron Engine** 

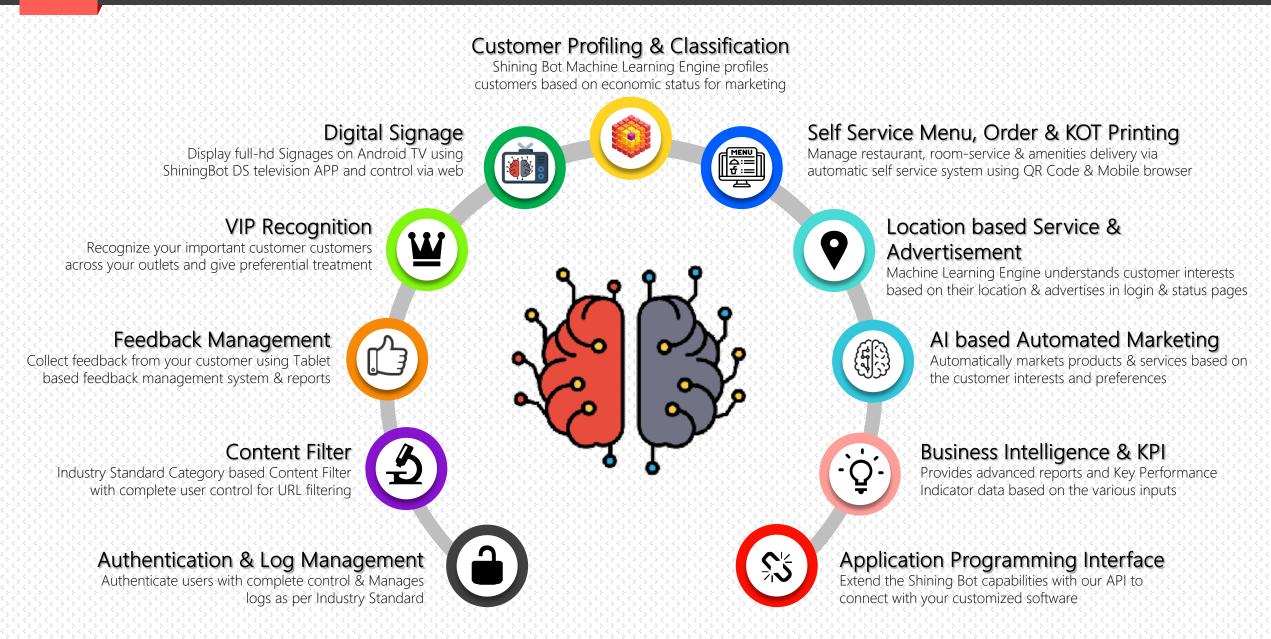


Automated Marketing by SMS / WhatsApp / Email



### Product Features

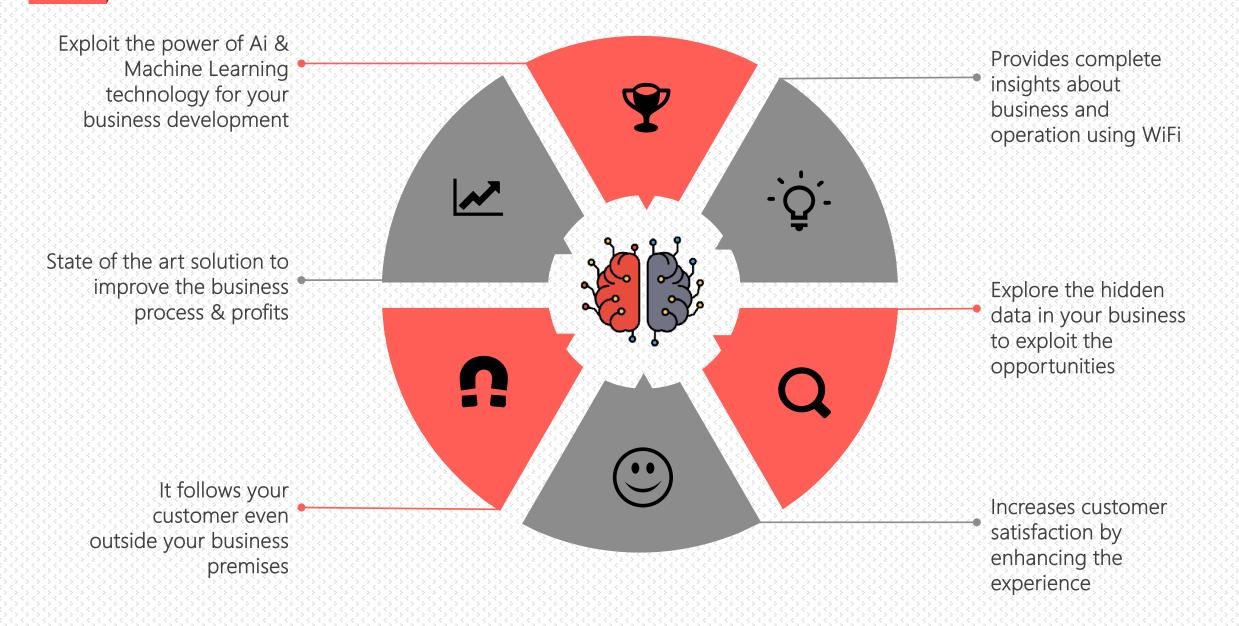






### Why Shining Bot ...







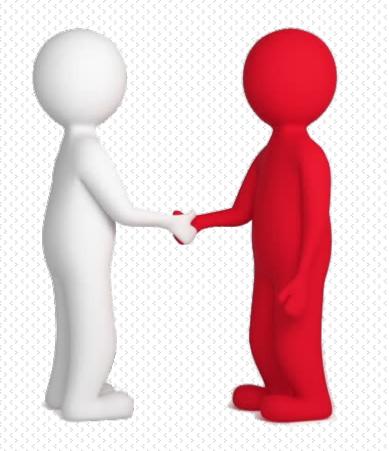
# How we address the challenges





- ShiningBot offers WiFi Service
  - Patients can be in touch with others using their mobile devices
  - Many hospitals helped COVID patients to be in touch with their family during their tough time using this technology
  - Hospitals provided Tablets in the in-patient wards and shared the Video Conference App ID to their family members for easy access
  - Patients can use internet service to access their preferred television channels and continue to enjoy their shows
  - Employees can use Internet to remotely work
  - Helps hospital to avoid visitors

### Attenders can use their time productively



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 Many organization allow their employees to work remotely. Using WiFi attenders can work while they stay with patients

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- High-Speed WiFi service is sold in many hospitals at attracts additional revenue to hospital
- Internet allows people to communicate and be in touch with others
- Many Online and OTT platforms can be used for additional entertainment / time pass.

### People hate to wait / sit - idle



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 Generally, people hate to wait, if WiFi is available many people do not mind waiting as they can spend time in their preferred manner

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- WiFi registration process can also be used to provide token system to prioritise the visits
- ShiningBot can also help to send reminders to patient regarding their next visit
- ShiningBot can automatically track the visiting pattern and reminders can be send to no-show patients



ShiningBot Explore the hidden data

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